

# On-Demand Tutoring

A+ academic support

Homework struggles? Test anxiety? Summer slide? On-Demand Tutoring helps your whole family succeed in school with 24/7 online access to professional tutors and educational tools for grades K-12 and college; test prep for SAT, ACT, and standardized tests; self-study tools and more.



## How It Works

- 1** Log in to your account on the Care website and select On-Demand Tutoring.
- 2** Indicate grade, subject and topic area. Get help immediately or schedule a session.
- 3** Participate with confidence. Sessions are secure; no personal information is shared.

“As a parent, this is invaluable to me in helping my son with his math homework. *I'm so glad my company offers this program.*”

— On-Demand Tutoring User



**99% would recommend**

the sessions (2021 data from students)

Enroll or login to get started  
[www.care.com/yourbenefits](http://www.care.com/yourbenefits)



# On-Demand Tutoring

## Frequently Asked Questions

### How does a tutoring session work?

Students simply indicate their grade, subject and topic area they need help with to access any of the following features:

- Connect with a tutor in a desired subject area
- Schedule a session by selecting from a listing of tutors by subject matter expertise and ratings
- Submit a paper to receive feedback from a tutor

### How do I access the additional online resources?

The additional resources, including practice tests, study guides, worksheets, etc. are all accessible from the On-Demand Tutoring site. Most of these resources are stored in the SkillsCenter™ Library (a link off the main student dashboard) while practice tests are organized in their own tab off the main dashboard for easy navigation.

### Are On Demand tutoring sessions recorded?

Yes, all tutoring sessions are recorded and transcribed for the students. The transcriptions and recordings can be accessed at any time by the student in the “My Sessions” section of the On-Demand Tutoring site.

### How do you protect the safety of children/ students online?

Several measures are in place to protect the privacy and safety of all students:

- First, no personally identifiable information is shared.
- Second, all tutoring sessions are anonymous. Tutors do not know anything about the students other than what is entered into the tutoring request form (i.e. grade, subject, topic, specific questions, etc.).
- Third, students are in control as to how they choose to interact with a tutor. They can choose to text-chat only in the interactive classroom or voice-chat via telephone or computer audio. This selection is made by the student prior to starting each tutoring session.

### Can a member request a favorite tutor for future sessions?

Yes, students have the option to tag their favorite tutors and schedule a session with them for a specific date and time.

