

Pharmacy Benefits with SmithRx

Welcome to pharmacy benefits with SmithRx. Our mission is to reduce the complexity and cost of your pharmacy benefits.

What is a Pharmacy Benefits Manager?

Pharmacy benefits managers (or PBMs) coordinate the interaction between your employer, physician, health plan, and pharmacy. Your PBM powers your pharmacy experience by:

- Making sure you're charged the correct copay at the pharmacy
- Setting up your medications to be covered according to your plan design
- Managing clinical requirements related to your prescriptions

Since your PBM benefits are closely related to your health coverage, you're automatically covered when you enroll in your health plan.

Will my pharmacy experience change?

You will receive a new Member ID card in the mail. Present this new card at the pharmacy to ensure you're using your current plan and not overpaying for your prescriptions. PBMs like SmithRx cover medications based on lists of preferred drugs called formularies. The formulary with SmithRx may differ from your prior PBM. We'll notify you if a change is required for your medication(s).

Can I go to my usual pharmacy?

We have over 65,000 pharmacies in our network including retail pharmacies like CVS, Walgreens, RiteAid, Walmart, Costco and more.

You may also use mail order pharmacies like Amazon Pharmacy and Walmart Mail Order, and specialty pharmacies like Senderra and Kroger.

Can I access my benefits online?

Yes! Create an account at member.mysmithrx.com to access your pharmacy benefits. View claims, plan details, the formulary, and use the Find My Meds tool to search for low-cost prescriptions. You can also track prior authorization updates.

What if I need assistance?

The SmithRx Member Services team is available from 8 am to 9 pm ET, Monday through Friday and 10 am - 4 pm ET by:

- Phone: 844.454.5201
- Email: help@smithrx.com
- Chat: On our website www.smithrx.com

In addition, we have onsite clinical staff and after-hours answering to ensure you can always get the assistance you need.

We make saving money simple

The SmithRx Connect 360 programs can help patients obtain medications for little or no co-payment. Our team will proactively reach out to you and help you navigate the process if any of these programs apply to your medications. Please ensure your contact information is updated with your human resources team and answer or return calls or emails from SmithRx to ensure you make the most of your benefits.

Access Plus

Navigating access to high-cost specialty medications through advocacy programs; assistance with applications is provided when these drugs are not covered under the pharmacy benefit.

Medical Pharmacy Management

Savings on high-cost infused specialty medications; assistance with qualification through advocacy programs and the facilitation of administration at home, local infusion centers, or doctors' offices for administration.

Access

Capturing manufacturer coupon savings on traditional and specialty medications. Members have a low or \$0 copay on prescriptions while also helping groups save on pharmacy benefit costs.

Autoimmune

Yusimry, a biosimilar for Humira, is now available to SmithRx members at Mark Cuban Cost Plus Drugs. Yusimry offers a more affordable option for members with autoimmune diseases.

Diabetes Non-Insulin (DNI)

As diabetes spend increases, we transition members to the most affordable diabetes non-insulin medications. Our first low-cost solution is Brenzavvy, a SGLT2 inhibitor, at Cost Plus Drugs.

Low Cost Insulin The lowest cost insulin products on the market; typically a generic or biosimilar insulin, offering upfront savings to the health plan instead of having to wait for rebates.

Assist

Assist works in the background and automatically finds the lowest price discount card at the pharmacy for members, eliminating the need for members to pre-shop and print coupons.

Mark Cuban Cost Plus Drugs

This partnership expands access to more affordable prescription drugs. Like SmithRx, Cost Plus Drugs is transparent and offers cost plus a straightforward 15% markup and flat fee.

Third Party Sourcing

In the event that Third Party Sourcing is the lowest cost option, if requested by the group, SmithRx can connect members with an independent sourcing company for access to low cost medications.

Multiple Sclerosis (MS)

The lowest cost multiple sclerosis products on the market through Cost Plus Drugs; generic medications offer upfront savings to the health plan instead of having to wait for rebates.

340B Referral Program

In select geographic areas, SmithRx members can obtain expensive medications at a lower cost through the 340B Referral Program.